

# SUBURBAN LIMITED WARRANTY DYNAPACK

## ONE YEAR LIMITED WARRANTY

This SUBURBAN product is warranted to the original purchaser to be free from defects in material and workmanship under normal use and maintenance for a period of one year from the date of installation whether or not actual use begins on that date. It is the responsibility of the consumer/owner to establish the warranty period. Suburban does not use warranty registration cards for its standard warranty. You are required to furnish proof of installation date which may be a Bill of Sale or other payment records which verifies the original installation. A new or remanufactured part to replace any defective part will be provided to your dealer, service agency or local gas company, at Suburban's sole option, without charge for the part itself, FOB the shipping point. THE EXCHANGED PART WILL BE WARRANTED FOR ONLY THE UNEXPIRED PORTION OF THE ORIGINAL WARRANTY. Defective parts must be returned to Suburban, transportation charges prepaid (Suburban is not responsible for any freight charges), where Suburban will establish to its sole satisfaction that the part was or became defective under normal use and maintenance. Said first year repairs, made by a recommended Suburban service agency, will qualify for labor reimbursement (to the service agency only) up to a maximum as established by Suburban's flat rate schedule effective at that time. No reimbursement will be made for transportation, diagnosing, shipping or handling. THIS WARRANTY APPLIES ONLY TO THE PRODUCT IN ITS ORIGINAL INSTALLATION LOCATION AND IS VOIDED IF THE PRODUCT IS REINSTALLED ELSEWHERE.

## FOUR YEAR LIMITED WARRANTY ON HEAT EXCHANGER AND COMPRESSOR

During the second through fifth years after the date of original installation, Suburban further warrants the heat exchanger against defects in material and workmanship under normal use and maintenance. A replacement heat exchanger will be provided under the same conditions as stated in the one year warranty EXCEPT no labor reimbursement will be provided.

During the second through fifth years after the date of original installation, Suburban further warrants the compressor against defects in material or workmanship under normal use and maintenance. A new or re-manufactured compressor will be provided at Suburban's sole option under the same conditions as stated in the one year warranty EXCEPT no labor reimbursement will be provided.

## LIMITATION OF WARRANTIES

ALL IMPLIED WARRANTIES (INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY) ARE HEREBY LIMITED IN DURATION TO THE PERIOD FOR WHICH EACH LIMITED WARRANTY IS GIVEN. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THE EXPRESSED WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER OR OTHER PERSON WHOMSOEVER.

ALL WORK UNDER THE TERMS OF THIS WARRANTY SHALL BE PERFORMED DURING NORMAL WORKING HOURS. ALL REPLACEMENT PARTS ASSUME AS THEIR WARRANTY PERIOD ONLY THE REMAINING TIME PERIOD OF THIS WARRANTY.

## SUBURBAN WILL NOT BE RESPONSIBLE FOR:

1. Normal maintenance as outlined in the owner's installation, operating and service instructions manual including cleaning of component parts; such as, orifices and burners.
  2. Failure to start and/or operate due to voltage or gas conditions, blown fuses, open circuit breakers, loose or disconnected wires, low gas pressure or other damages due to inadequacy or interruption or electrical service or gas supply.
  3. Damage or repairs required as a consequence of faulty or incorrect installation not in conformance with Suburban instructions.
  4. Damage as a result of floods, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Suburban.
  5. Costs incurred in gaining access to the furnace.
  6. Parts or accessories not supplied by Suburban.
  7. Damage or repairs needed as a consequence of any misapplication, abuse, unreasonable use, unauthorized alteration, improper service, improper operation or failure to provide reasonable and necessary maintenance.
  8. Freight charges incurred from parts replacements.
  9. Fuel or electricity costs or increases in such costs from any reason whatsoever.
  10. Suburban products whose serial number has been altered, defaced or removed.
  11. Suburban products installed or warranty claims originating outside the Continental U.S.A., Alaska, Hawaii and Canada.
  12. ANY SPECIAL, INDIRECT OR CONSEQUENTIAL PROPERTY, ECONOMIC OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.
- NO REPRESENTATIVE, DEALER OR OTHER PERSON IS AUTHORIZED TO ASSUME FOR SUBURBAN MANUFACTURING COMPANY ANY ADDITIONAL, DIFFERENT OR OTHER LIABILITY IN CONNECTION WITH THE SALE OF THIS SUBURBAN PRODUCT.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## IF YOU HAVE A PRODUCT PROBLEM

### FIRST:

Contact the installer of the equipment or the selling dealer for warranty service. You may find his name on the product or with your homeowners manual. If his name is not known, call your builder or general contractor if yours is a new structure.

### SECOND:

Contact the Suburban distributor who supplied the product to the installer/dealer.

### THIRD:

Contact: Suburban Applied Products  
Customer Service Department  
156 Seedling Dr.  
Cordele, GA 31015  
(229) 273-3636  
Fax: (229) 273-8633  
www.suburbanhvacproducts.com

